

March 23, 2004

To Whom It May Concern:

I have taken three obedience classes with Mary Mazzeri in the past four months. Two of the classes were in a group setting and the other class was in a small setting of only two dogs.

I would recommend to any dog owner that they not only train their animal but also use Mary as their trainer. The classes have been professionally delivered. In each class, all participants were given their course work in professionally created syllabi complete with homework, helpful tips and descriptions of what would be taught week per week.

A team of Mary and a few assistants staffed every class creating a great ratio of students to teachers. I was extremely impressed with the use of assistance teachers throughout the classroom that could answer questions of give pointers on how to accomplish your goal.

The approach to training was very enjoyable for the pet and handler. On many occasions the handler is corrected before the pet. This is a very realistic approach to training. My dog was nine months old when we started training. He is energetic and playful but follows commands very well and enjoys the class. I think my dog actually likes learning new commands that help him understand how to be apart of the family.

I have completed training with other individuals and have to say Mary is by far the most professional, enjoyable and knowledgeable obedience trainer in the area.

**Todd Neumann**  
**Gilberts, IL**

I just wanted to give you an update on Elsa and let you see how fun it is to be able to trust her off leash BUT to have the e-collar as a back up, just in case! We still work on some kind of training daily. Everyone in the neighborhood has commented on what a good dog she is becoming compared to when we first got her! She is truly a joy--well, MOST of the time! Ha! Her heeling command is very solid, too, which has come in very handy at times. She absolutely HATES cats, and there are a lot of feral ones roaming the neighborhood. Whenever we see one, I use the "leave it" command and then put her on a heel. She isn't happy about that, but she obeys me right away.



Honestly, I am just SO thankful that I found you and had the training with the e-collar because I just don't think I could have handled Elsa at all. She is a solid 78 pounds now but looks even bigger. Everyone was amazed that she only weighs that amount, but she is really muscular and lean. She is tremendously strong so I would never be able to handle her without that collar. This morning I went out the door without the transmitter, and she was very well behaved on the whole walk. I didn't even realize that I didn't have it until we were almost back home! COOL!